

WHO YOU GONNA CALL?.

So now you know. Petland lied to you. You have a puppy mill puppy. The horror of what you have unwittingly helped to perpetuate is rivalled only by the fact that your new puppy has "issues". After we got past the illnesses, we were faced with a very aggressive puppy. We couldn't let our little boy play with him. We had to learn new techniques for dealing with him. Housebreaking was extremely difficult and at the rate he's growing, our other dog doesn't stand a chance against his aggressive play.

I discussed pediatric neutering with my husband who was originally opposed to the idea. Less than a week later, he was insistant - GET IT DONE! I contacted our new vet's office who said they don't do pediatric neutering until 5-6 months of age. However, after Lucky's last visit to the vet, the vet was very willing to neuter Lucky post haste. So at 3 1/2 months, Lucky was neutered in an attempt to minimize his aggression issues. But we were still quite upset.

When we were talking to Petland representatives about the puppy, we asked a very pointed question: "Did this puppy come from a puppy mill?". Their response was immediate and definite. "Absolutely Not! We don't do that here." But in fact, they do. And they knew at the time they made that statement that it was absolutely, positively 100% false. That's called Fraudulent Misrepresentation. It's a statement that at the time it's made, the maker knows it is not true, and makes the untrue statement in an effort to entice the other party into entering into a contract. That's exactly what happened here.

We needed some resolution. We needed something to happen here. We wanted Petland to own it's responsibility for it's statements and make a few adjustments to their "Health Guarantee" which locked us into using what we considered to be a substandard veterinary facility.

We initiated a complaint with the **THE BETTER BUSINESS BUREAU**. The Better Business Bureau "Building Better Business" by Bullying Baited Buyers.