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BBB Should Mean Bad For Business

We were members of BBB for a year. We had a customer that was committing fraud and terminated our relationship with them. They complained to the BBB and we went to arbitration. The BBB attorney tried to get us to pay \$3,000.00 to the company even though we did not owe them anything. Not only did I refuse I immediately cancelled our membership. During this time they displayed the complaint even though we had done nothing wrong. We too were misled about the benefits of being a member. Our membership did nothing for our business except take our money and treat us like criminals. We have been in business for almost five years with no problems except one (the BBB and a crooked pay day loan company) and now have over 500 very satisfied clients. It seems to me that the BBB is more interested in taking your money and the more you pay them the less they care how much you screw the consumer. Since we do not do business with consumers (businesses only) and are regulated heavily by the federal government, state governments and other agencies we can not afford to be involved with businesses that are not on the up and up. We try to check every client out before taking their account. We do not do business with companies or any business that takes advantage of consumers. We regularly turn down companies before an investigation just because of their industry. A word to the wise: If it walks like a duck or quacks like a duck then it is probably a duck and you should run like a gazelle and get as far away from them as fast as you can.