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Submitted: 3/17/2004 11:43:34 AM
Modified: 3/17/2004 11:08:02 PM

Consumer Suggestion

BBB, It has no authority.

The BBB has the reputation of actually being able to do something about a companies form of business. It has no authority. It also has the reputation that it's satisfactory or unsatisfactory ratings mean something. THE BBB ratings are not correct. People go to the BBB when they realize they (not the company) messed up and screwed themselves. They expect the BBB to fix their problems cause they can't fix their own. The companies are following their own rules and regulations. If customers were to read things and contact someone when they first receive notice of any form of bill's... then the customer wouldn't feel obligated to go to the BBB because the customer would have been smart enough to read what they were signing.

BBB does not have all the correct info and they do not portray companies correctly. they are consumer friendly,, and they are just a pain in the butt for companies.



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Submitted: 3/24/2004 11:28:20 PM
Modified: 3/25/2004 1:33:00 AM

Consumer Comment

I am ready to fight! It has no authority

I as a business owner, upstanding and ethical my whole career 7 years in my first business and 3 plus in my current business, I have had NOTHING but grief from this unfair body of business that 'thinks' they are the king of the business world.

As a business owner, they never looked into my business- they just signed me - if they had problems with my agreement (they claim that my client agreement is missing few things from a state of CA civil code - which I do not feel that I am applicable to in the first place, nor does my attorney!)..

so I join (in NOV. 2003) and they only took the side of two clients who had no right to do what he did to me - I am someone who has worked so hard for these people who only had their best interests at heart (and paid others to help me to do what I do to work for these clients). I am the victim -