

<http://www.ripoffreport.com/reports/0/001/ripoff0001343.htm>

BBB, It has no authority.

The BBB has the reputation of actually being able to do something about a companies form of business. It has no authority. It also has the reputation that it's satisfactory or unsatisfactory ratings mean something. THE BBB ratings are not correct. People go to the BBB when they realize they (not the company) messed up and screwed themselves. They expect the BBB to fix their problems cause they can't fix their own. The companies are following their own rules and regulations. If customers were to read things and contact someone when they first receive notice of any form of bill's... then the customer wouldn't feel obligated to go to the BBB because the customer would have been smart enough to read what they were signing.

BBB does not have all the correct info and they do not portray companies correctly. they are consumer friendly,, and they are just a pain in the butt for companies.