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BBB & CBBB Still Covering Up or Ignoring Scams After Complaints Are Being Filed

I myself have had a lot of problems recently with the CBBB and my local BBB. I was recently fired from Precision Garage Doors in Beltsville Maryland because I refused to go along with their scams. Their company and their many many aliases are involved in scams nation wide over 30 states.

I originally contacted the BBB on 5-6-02 because I wanted to notify them of what the company is doing, at that time I had no idea this scam was so incredible big. My original complaint was filed with my local BBB which is the BBB of Washington DC and Eastern PA.

At this time when I looked them up on their national data base, there was no Precision Garage Doors in Maryland. Then I received a letter post-marked 5-7-02 I had reported their inflation on prices, their various names (that I knew at the time), harassments and threats myself and family endured, and how their scam works. With their response I received a copy of my complaint (which was altered), and for a company that did not exist, they have complaint dates listed with my complaint on 4-8-02, 4-14-02, & 4-28-02.

The next day, they were now listed on their national data base with a satisfactory reporting stating that they haven't had any complaints, with improper dates of in business, etc. And their response to me was; 'After reviewing the information provided to us, it appears that your grievance does not fit within the normal scope of complaint activity we would process. The BBB does not process complaints related to landlord-tenant disputes, labor or wage disputes, civil matters, etc., unless the complaint is a request for mediation or arbitration services.'

So, on 5-12-02, I e-mailed the CBBB and told them everything I knew as of that date. I asked them to further investigate the situation and make consumers aware of this scam. On 5-13-02, I received a follow-up e-mail from their tech help. They stated, 'Please contact your local BBB.'

At this point I am getting outraged, I didn't e-mail their tech help, but the CBBB. I replied and again stated the same facts and told them again that I had contacted my local BBB and they would not do anything. That was replied on the same day. Then on 5-21-02 I finally received a e-mail from the CBBB. Funny, this is what their response states, 'The CBBB does not accept complaints against companies. We are the national office. Your local BBB is the one you need to file a complaint with.'

Again, I replied and again told them everything with the new information I had on the company, about my local BBB not helping, and that this is in fact national that's why they're being contacted. I told them that I have searched each and every BBB and got reports like, Satisfactory and a member, yet the same report goes on to say, We have tried to contact this company for additional information but have had no response.

I told them that I felt they were doing everything they could to help in this scam by covering it up and not putting it in their reports and that if they did not do anything I would refer them to higher up government agencies as to their handling of the situations. Wouldn't you know it, on 5-23-02, I received an e-mail from the CBBB that stated; 'We will contact the Washington DC Bureau on your behalf. You will hear from them shortly.'

So, you tell me, either they just can't read or are definitely aware of what's going on and are confident to help cover these scamming companies up. I was always told that if I ever came upon a problem with a company or had information that would be useful about a company to go to the BBB that they are there to help make consumers aware of these things.

My family's businesses have been members of the the BBB for many many years and after this are going to pull out along with everyone they know. I strongly feel that in the last few years, the BBB's and CBBB are there just to take money, to lie, and mislead innocent consumers.

the bureaus will get it? Thanks, that will save me alot of time addressing emails.'

end of email. :::::::::::

Now, you tell me, he's full of it. I did not come to them last week but for several weeks. He did not put a 'Hot Line' complaint against Washington DC, above is exactly what he did, nothing. And if I had evidence crap, all the moron has to do is look in his data base himself. He definetly is covering this scam. I sent him a reply and told him just look, the evidence is right there is front of you. We will see who's laughing tomorrow, when I see the Attorney General of Maryland.