

contributions, but it does not sell them. If a business wants to contribute, fine; but, if a complaint comes in about a contributing business, it goes public. That is the mission of this site as I understand it. We could use a bit more of this type of honesty in all levels of society today.

I like that; it's what makes this site a VALUABLE and LEGITIMATE resource. No games, no secrecy, no "paid for" immunity. It allows for public rebuttals by the company-FREE-unless there are more than four (I hope that is right?) complaints lodged against that company. Then there is a fee, but I don't remember how much. (ED?) The fee is not charged until AFTER the complaints are lodged, not BEFORE.

If a business is messing up enough to get more than four complaints on this site, I do not find it unfair that they get asked to contribute to its upkeep. There are a few folks that seem to find it outrageous or wrong to charge that fee. The overhead for keeping this site going has got to be enormous; I would rather see the offending business or parties have to pay rather than the complainant (who has already been ripped off by the offending business).

It doesn't surprise me that the BETTER Business Bureau would hassle the badbusinessbureau.com. The bbb.com gets hassled/sued/harassed/bothered by all SCAM companies. That tells me a lot; what is being done here WORKS!

Legitimate companies have no gripes with bbb.com and they don't bother joining the BBB!