

BBB - Merchant View Point

First of all, the BBB is not 'working' for the consumer. They are 'paid' by the merchant. (RED ALERT!)

Second, from a merchant point of view. Why would I want to allow some 3rd party to 'compel' me to attempt to resolve a disagreement through them, when they don't represent the consumer?

Merchants - don't join.

AND ask them to place you on their 'no call' list if they get a complaint.

Just in passing, how many people contact the BBB -* BEFORE * they buy? Very few...



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Consumer Comment

Affirmation of BBB Misconduct...

I have been in the computer training business for almost 7 years. I worked for one school called Career Blazers (now Javelin Tech). There are no Instructors at this school, just computer tutorials.

Victims are led to believe that they are purchasing 'real classes'; only after they enroll do the victims discover that they have just spent thousands of dollars to sit and listen to computer tutorials.

The complaints at this school were so high, I was forced to quit as I was concerned about my personal reputation. After going to work for another school, I was still hearing of complaints about Career Blazers (Javelin Tech).

Then, I went to the BBB's website and discovered that the BBB indicates that this school has had no complaints in 3 years. Hogwash! I know for a fact this isn't true and can name names of people who filed complaints against this school with the BBB.

Why is the BBB stifling complaints? Is there a payoff system behind the scenes? I have been telling everyone that I know about this website. Keep up the good work!