

<http://www.ripoffreport.com/reports/0/001/ripoff0001343.htm>

Companies are being ripped off too!

My family has owned a service company from 1986 and have been members of the BBB since 1999. We are being unfairly treated by the BBB too! Not only do we have to pay an annual membership fee to show the public we participate in their program, but the BBB accepts customer concerns, requests us to respond (which we do in a timely manner since 100% customer satisfaction is our main concern) then they do not make a decision. All they do is collect the information and not resolve the issues at hand.

I think that the BBB is a rip off, just like how Value Star was (which by the way Value Star closed it's doors due to bankruptcy) the only fair and non bias advocates for consumers and companies is the state agencies.