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Consumer Comment

BBB SOLID RIPOFF FACTS

Oh Pallleeeeeesssse, people defending the BBB. I can tell you from personal experience of their failures.

The BBB is the reason why I got ripped off. I got the company from the NJ BBB web site. I went there looking for a reputable contractor. They have this company (United roofing/United builders,) listed twice as members.

The BBB listing said they were in business since 1981, and both listings said satisfactory ratings.

They claimed all complaints were resolved. I thought this was good. They also said a business like this, that got 20 complaints in 36 months, was normal.

Trusting in the BBB, I took their recommendation, only to be taken for \$16,000.00 from this criminal. Since I filed ripoff report, numerous others have come forward with the same complaints about the BBB and it's buddy, United.

I found out through my worthless complaint process, that if you don't agree with the BBB decision, they count it resolved, and blame the customer for ' non acceptance to the BBB} whatever that means.

The BBB is a complete joke here in NJ. I can't speak for others. I did everything right, and the BBB actually victimized me. They are the root cause, bottom line!!!

This man has tons of cases with NJ atty. General's Office, criminal and civil cases throughout the state, and the NJ BBB still lists him as satisfactory.

This is supposed to be protecting the consumer? Quite the opposite.



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Consumer Comment