





BBB sucks!



Message	Author
<p>Posted: Mon Jan 22, 2007 3:51 pm Subject: BBB sucks!</p> <p>I know that's kind of harsh but to me they really do. Please see the below response:</p> <p>Complaint ID#: 16006756 Business Name: 500 FastCash</p> <p>We have received your most recent correspondence in the above-mentioned complaint case.</p> <p>You have indicated that you are NOT satisfied with the business' response in the matter.</p> <p>However, in the judgment of the Better Business Bureau, the business has made a good-faith effort to resolve the matter. Although, we realize that you may still feel the matter is not resolved, we have closed the case.</p> <p>I would have rather them closed it as "unresolved" but to say that they have made a "good-faith" effort to me is somewhat ridiculous!</p>	<p>HUDiva</p>  <p> Quick Message Joined: 16 Nov 2006 Posts: 90 Debtcc Points: 2061</p>
<p>Posted: Mon Jan 22, 2007 4:07 pm Subject: bbb</p> <p>Hudviva, I got the same responses back on payday companies from them. The only people that have fought for me is my Attorney Generals office. Sure know how you feel its disappointing. KYSIDE38</p> <p><u>RYDERS OF THE NIGHT</u></p>	<p>KYSIDE38</p>  <p> Quick Message Joined: 19 Jun 2006 Posts: 2499 Debtcc Points: 37316</p>
<p>Posted: Tue Jan 23, 2007 5:55 am Subject:</p>	<p>rmjacobs</p>

of the AG office with that state. This is the only way to get fast/accurate results.




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Joined: 08 Jan 2007

[Posts: 59](#)

[Debtcc Points: 1611](#)

 Posted: Tue Jan 23, 2007 6:40 am Subject:

I have to agree with you guys. I had an issue with Rent-A-Center. I had a TV I was renting from them. It needed to go in for repairs once again. Rather than taking one of their loaners, which I have better TVs here at home, I refused the loaner, assuming it wouldn't be longer than a week to repair, as in times past. Well, it ended up being 2-1/2 months. Mind you, they were charging me rent on the TV the whole time they had it in repairs. After finally getting it back, I was behind on one payment. The manager and I had a yelling match (which I don't EVER do), and I finally told him to come and pick it up, that I refused to do business with him anymore. It took them forever to finally come and get it. They would schedule a time to come and pick it up and then not come, not even bothering to call. I told the BBB I believed they owed me the rent paid on the TV during the time it was in repairs.

Rent-A-Center's response was that I refused the loaner (not stating the reason I refused) and that I was aware that I was still responsible for paying on the TV while in repairs, which is an outright lie and doesn't even make sense. Why would you be required to pay on a rental for 2-1/2 months when it's not in your possession? She also said they "gave me" a 45-day period where I didn't have to pay. That period was the time it took them to finally come and pick it up after I repeatedly told them to do so in between their trying to get me to change my mind and start paying again.

Anyway, the BBB sent me the response from Rent-A-Center, stating to reply by January 25 or the case would be closed. I went to reply yesterday, which is when I got the notice, and they had already closed the case!

[dbaker6](#)
Moderator




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Joined: 25 Aug 2006

[Posts: 1607](#)

[Debtcc Points: 13838](#)

 Posted: Mon Sep 29, 2008 5:33 pm Subject: BBB - what a joke -

arbitration - Looking back that was a BIG mistake - we signed over our rights to do anything other than abide by the ruling of the arbitrator. The business was found to have poor service but that they did nothing wrong! Yes - that's what they said! They admitted the business conducted itself poorly and then closed the complaint! Now the company in question, has a complaint on the books that shows as "resolved" and "guess what Spunky, it's not - - We're still pissed at the company for their poor service, pissed at the BBB for not doing what their charter says and we're mad at ourselves for thinking the BBB would help - - lesson learned = don't bother with the BBB and get a Lawyer instead.