

<http://www.myaudittsucks.com/bbb.htm>

October 2005

___ Hello Internet community

___ As you can see there has not been any movement on this matter.

___ The BBB and the Tdot's plan, is to not respond to any of my email and this matter will just go away. They also know

___ I will post the email immediately. ([A little background for new visitor](#)) The BBB and Tdot help Audi / Volkswagen stick

___ me with a lemon Audi TT at there so call hearing.

___ O happy days for Audi, Volkswagen the BBB and Tdot. They are the winners.

___ October 2005 Audi / Volkswagen sales are going in the hold.

___ I wonder if anyone had problem like me with the Audi Volkswagen TT are was the hundreds of email I reserved

___ complaining about the Audi TT was only a dream?

___ This web page will stay posted to let the public know if you go to a hearing with the

___ Better Business Bureaus are Texas Department of Transportation. It's a waste of time and money.

___ **Better Business Bureaus covering their butts!**

Emails from the Better Business Bureaus:

----- Original Message -----

From: Adkins, Sheila - sadkins@cbbb.bbb.org

To: 'Anthony'

Cc: Davis, Rodney - rdavis@cbbb.bbb.org

Sent: Thursday, February 20, 2003 11:08 AM

Subject: RE: case number: AUD0173735

Mr. Armstrong - I am forwarding your email to our Auto Line Department for a response.

Sheila Adkins

Associate Director, Public Affairs

Council of Better Business Bureaus

-----Original Message-----

From: Anthony [<mailto:anthony@xoadx.com>]

Sent: Thursday, February 20, 2003 2:03 AM

To: sadkins@cbbb.bbb.org

Subject: case number: AUD0173735

I can't believe the BBB is telling the public to contact Audi propaganda

Customer Service phone: 800-622-2834.

The BBB dismissed my case / case number: AUD0173735

Now they are having a recall that validates what my case was about.

What is the BBB going to do know?

----- Original Message -----

From: Davis, Rodney - rdavis@cbbb.bbb.org

To: 'Anthony'

Cc: Adkins, Sheila - sadkins@cbbb.bbb.org

Sent: Thursday, February 20, 2003 4:35 PM

Subject: RE: case number: AUD0173735

Dear Mr. Armstrong,

Sheila sent your email communication to me. I empathize with you and the problems you have experienced with your vehicle. I wish you had found your experience with the BBB AUTO LINE program more positive, however, as you rejected the repair decision on your case, there is nothing further we can do to assist you at this time. It is clear the arbitrator agreed with your position that a defect existed related to stalling and lack of power, and had the problem been found by the arbitrator, based on the reasoning in the decision, it is likely a wholly different outcome might have been the result. Arbitrators have to work with the facts presented at the hearing by the parties and, based on the information available, the arbitrator did the best job he could given the information available at that time. I routinely receive feedback from company representatives and customers in disbelief that the arbitrator failed to agree with their position. Unfortunately, in arbitration there will be someone that is satisfied and another party that is not pleased by the outcome. We would like to satisfy all parties, but that is not possible given the nature of the process.

You may want to contact the department of Transportation in Texas to see if you still have recourse through their program to resolve your concerns.

They may be reached at:

http://www.dot.state.tx.us/mvd/lemon/hndbk_s2.htm#StepOne

<http://www.dot.state.tx.us/mvd/lemon/hndbk_s2.htm#StepOne>

Again, I regret we failed to meet your expectations.

Sincerely,

Rodney Davis

Vice President BBB AUTO LINE

----- Original Message -----

From: Anthony

To: Davis, Rodney - rdavis@cbbb.bbb.org

Cc: webmaster@ftc.gov - federal trade commission.

Sent: Friday, February 21, 2003 12:25 AM

Subject: Re: case number: AUD0173735

You said I rejected the repair decision on your case. That's incorrect.

Audi said there was noting wrong but they would look at the car again.

They didn't say what they would repair. Did you catch that? So what would I take the Audi TT in to be repaired for? I already took the car in 7 times for 9 different problems. The main problem was for the engine cutting out. Serious safety hazard!

My Audi TT passed the entire BBB lemon test. It sound like the BBB would have me taking the car in forever.

Anyway, two years latter Audi and VW have a recall and you say.

Unfortunately, in arbitration there will be someone that is satisfied and another party that is not pleased by the outcome.

I can't believe you said the BBB just looked at the facts. The Audi TT had a ton of **invoice and the paper work** was in the arbitrator face.

The **invoice** shows that Audi tried to fix it seven times.

At my hearing one of the BBB employees setting in on the hearing told the Audi rep that the BBB gets a high number of VW lemon. This tells me that the BBB new about the Audi TT problems.

Just a little reminder of what BBB lemon test my Audi TT passed?

1. Serious safety hazard is defined as a life-threatening malfunction or nonconformity that substantially impedes a person's ability to control or operate a motor.
2. Impairment of market value is defined as a substantial loss in market value caused by a defect specific to the motor vehicle.
3. The same nonconformity has been subject to repair four.
4. Two of the repair attempts must be made within a period of 12 months.
5. 12,000 miles, whichever occurs first.
6. Two other repair attempts must be made within 12 months or 12,000 miles, whichever occurs first.
7. Creates a serious safety hazard and has caused the vehicle to have been subject to repair two or more times.
8. At least one attempt to repair must be made in the period of 12 months or 12,000 miles, whichever occurs first, and at least one other attempt must be made in the period of 12 months or 12,000 miles.
11. The vehicle is out of service for repair for a cumulative total of 30 or more days in the 12. 24 months or 24,000 miles, whichever occurs first.
13. At least two repair attempts must be made in the first 12 months or 12,000 miles immediately following the date of original delivery to a consumer.



_I've seen website that say don't believe what's on this website. Hears
_the Case, Docket number and contact information for your enjoyment.

Case Number: AUD0173735 for my Audi TT hearing
Arbitrator's Name: Robert Marquardt
Arbitrator's Occupation: Manage all legal services relating to commercial transactions real estate.
Hearing site phone number: 214-220-2040

Address:
Better Business Bureau of Metropolitan Dallas, Inc.
1600 Pacific Avenue Suite 2800 Dallas, TX 75201
Phone 214-220-2000 Facsimile 214-740-0321
www.dallas.bbb.org

Main Address:
BBB Auto Line
4200 Wilson Blvd., Suite 800
Arlington, VA 22203
Phone: 800-955-5100 Fax: 703-247-9700