


Cheers to the Rip Off Report AKA badbusinessbureau.com and thank you for providing an arena where the consumer's voice can be heard loud and clear!

 Blood
California , California

Submitted: 8/24/2002 10:25:17 AM
Modified: 8/25/2002 12:46:17 AM

Consumer Comment


The BBB What a Joke!

I filled in the BBB's complaint form and named the BBB as the entity I wished to complain about.

I stated that the BBB has un-ethical practices and basically blackmails businesses into joining, hides real reports and cover up others etc etc.

They responded by blocking my IP address from accessing their sites company research section, complaint section and complaint form section.

Now there's an honest business!

 Lance
Long Beach , California

Submitted: 9/3/2002 12:27:05 PM
Modified: 9/4/2002 1:37:32 AM

Consumer Comment

BBB Sales Techniques

I owned/ran a two-man carpet cleaning business in the California South Bay area. I advertised in the local 'throw-away' papers that are distributed at shopping centers and liquors stores in the areas that I chose to work in. These were enough to supply me with a number of leads to keep two people busy cleaning carpets about 6 or 7 days a week.

One day I received a call from the Local Better Business Bureau that went something like this:

'Hello Mr. Murray. This is John Smith and I'm a representative of the Torrance/South Bay BBB, and we have received a number of inquiries concerning your business. There have been no complaints, you understand, but we are unable to give out any information on your business.'