

exchange policy, [customer service](#) contact and the addresses of branch offices. The New York BBB breaks out the number of complaints for each of the past three years, plus tells you the nature and status of complaints a company received. Reports from both bureaus also list [contractors'](#) state licensing agencies whether the company meets state minimum proficiency standards. In addition, Boston and New York refer callers to appropriate regulatory agencies for help in resolving problems.

BBBs LACK CLOUT.

Several of the company owners we spoke with admitted that they pay much more attention to a consumer complaint filed with the state attorney general's office than with one reported to the BBB. The reason: The BBB has no enforcement powers and can't take legal action on a consumer's behalf. Says Honda clinic's Robert Murata: 'Most businesses don't look at the BBB as being a big threat. The state attorney general's office--now they're a big threat.' In short, BBBs are a bust.

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Please send us your complaints about the BBB to info@ripoffreport.com

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[STOP! ..before you think about using the Better Business Bureau \(BBB\)... CLICK HERE to see how other consumers were victimized by the BBB's false or misleading information. Don't be fooled! It has been reported, when there are thousands of complaints and other investigations underway by authorities, the BBB has no choice but to finally give an UNSatisfactory rating to a BBB member business that is paying the BBB big membership fees every year. When a business is reported that is NOT a BBB member, BBB files WILL more likely show an UNSatisfactory rating, then reportedly shake down that company to become a member of the BBB. One positive thing about the BBB is, either way, if a business has an unsatisfactory rating with the BBB, you can be sure, the business is bad. But what about all those BBB member businesses that had complaints filed against them? Consumers never get to hear about them. What about the BBB advertising to the public? Is this a false and misleading perception they are giving about "consumer confidence" when dealing with a business? Click here to understand more of what consumers and business alike are saying about the BBB. You decide. ..Remember, The BBB membership is not earned, it's paid for!](#)