

We complained about this to the CBBB and now have a letter stating the BBB doesn't make complaints available to the researching public. People should do their homework, including checking with the BBB just in case...but they should NEVER RELY on the BBB for anything.

The BBB simply is not a reliable way to check on a company. The BBB exists to collect dues from member-businesses, it is not an organization for consumer's benefit.



Stephen
Twentynine Palms , California

Submitted: 4/24/2002 5:12:45 PM
Modified: 5/26/2002 4:20:56 PM

Consumer Comment

Buy your Better Business Bureau

Better Business Bureau - California. 'Mr. Stephen Lee Ricket...As you may be aware, we administer a mediation/arbitration program, BBB AUTO LINE, to resolve disputes between certain automobile manufacturers and consumers...However, BMW does not participate in our program in the state of California.' (to many complaints to deal with and the highest liability? What are they hiding or how much are they paying you?)

Upon reading your report I updated my link to the BBB on www.WorthlessBMW.com to take consumers to your site. Ironically, the BBB has since provided my with a complaint number: 281206.



Dale & April
Waldorf , Maryland

Submitted: 5/27/2002 4:22:46 PM
Modified: 5/28/2002 2:04:22 AM

Consumer Suggestion

BBB & CBBB Still Covering Up or Ignoring Scams After Complaints Are Being Filed

I myself have had alot of problems recently with the CBBB and my local BBB. I was recently fired from Precision Garage Doors in Beltsville Maryland because I refused to go along with their scams. Their company and their many many alias are involved in scams nation wide over 30 states.

I originally contacted the BBB on 5-6-02 because I wanted to notify them of what the company is doing, at that time I had no idea this scam was so incredible big. My original complaint was filed with my local BBB which is the BBB of