

Their relationship to the company: Owner

Rebuttal:

We are in total agreement with your views on the Better Business Bureau.

American Chamber of Commerce, Inc.  
Boston (Everett), MA 02149 USA



Submitted: 12/12/2001 12:00:00 AM  
Modified: 5/26/2002 4:20:56 PM

**Update by Author**

### As a former BBB employee, I agree ..

This email is a rebuttal to RipOff #1343.  
It was sent by Sue McLaughlin at Soozyq88@aol.com.

Better Business Bureau or Buyer Better Beware? BBB .....Nationwide Alert! ..... THE FOX GUARDING THE HEN HOUSE (#1343)

They filed the following rebuttal to the above Rip-Off Report:

Their name: Sue McLaughlin

Their relationship to the company: Consumer Suggestion

Rebuttal:

As a former BBB employee, I agree with many of the comments that I've read above...one in particular is that a company may have had many complaints and they still have a satisfactory report with the bureau...most of what I've read appears to be true, as far as I can see.....



Terressa  
Baltimore , Maryland

Submitted: 3/11/2002 12:00:00 AM  
Modified: 5/26/2002 4:20:56 PM

**Consumer Suggestion**