

M)Handle complaints on unsatisfactory repair, when the consumer has taken the item to another service company for repair.

N)Handle complaints involving oral promises or oral price quotes. Consumers should get verbal price quotes in writing.

O)Handle complaints involving refunds or exchange of merchandise.Each firms make there own policy and cannot be made to change them.

P) Discrimination of any kind. This is a legal matter and would need legal assistance

What the hell is it they do then?

If anyone can figure out what just what the heck it is the BBB does besides misrepresent consumers and taking money from businesses, please let the people at the Rip-off Report know. Please!

I want to personally thank your organization for what you do at the Rip-off Report.com for your support.

Sincerely,

Don Adams Jr.
Atlanta GA

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