

<http://www.ripoffreport.com/reports/0/006/RipOff0006335.htm>

Report: Better Business Bureau BBB

Category: [Better Business Bureau](#)

Better Business Bureau of Metropolitan Atlanta. BBB consumer fraud of the century, useless organization and individuals!!

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Rebuttal Box
Respond to this report!

Are you an owner, employee or ex-employee with either negative or positive information about the company or individual, or can you provide "insider information" on this company?

Victim of this person/company?

Are you also a victim of the same company or individual? Want Justice? File a Rip-off Report, help other consumers to be educated and don't let them get away with it!

Better Business Bureau BBB

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ED

Tempe, Arizona

Like so many others here in Atlanta, I find the BBB to be a total waste of time and energy.

I belong to a local community group here in the Atlanta area. One of the things we work together on is helping one another. Not one of us (about 32) who complained to the BBB over the last 3 years has ever received any satisfaction what so ever. Complaints were made against airlines, auto dealers, [contractors](#), builders, TV repair, overcharges for memberships, shipping company, you name it, no help from the BBB what so ever!

Just like I read here on your Rip-off Report about the 'Fox Guarding the Hen House, BBB consumer Fraud" that article is absolutely true. This is all false, the BBB logo in business [advertisements](#), member paying businesses and display those window and door decals, the wooden plaques on their walls that show they are a member are all a false sense of security and means absolutely nothing.

The business that belong to the BBB misrepresent overall that they are recommended by the BBB and the average consumer has no idea these BBB members pay to belong to the BBB !

In one Rip-off Report on the BBB it said the BBB was committing fraud. Most likely it will take an awful lot to stop this consumer fraud. Probably one of the biggest consumer frauds this century. After all, the BBB is an institution.

I looked on your [web site](#) and saw nothing from consumers that say they were helped by the BBB.

They never do anything aggressive against a business. And those who are members are assured that they will not get an unsatisfactory rating.

HERE IS THE BBB BETTER BUSINESS BUREAU LIST YOU GET OF THINGS THEY DO NOT DO! This is from the Atlanta BBB.

The Better Business Bureau is a private not-for-profit corporation supported by private business to conserve public confidence in honest business. The BBB is not affiliated with or supported by any governmental body or agency that handles legal matters or gives legal advice.

The Better Business Cannot:

A) Give legal advice or service, handle the enforcement of civil contracts or handle matters where you have engaged an attorney; handle any matters that has already or will go to court or has had previous judicial determination. We Cannot handle any matter already presented to a law enforcement agency or other consumer protection agencies such as:

B) Handle complaints involving damages, request compensation of any kind, or make collections attempts such as one company owing another for services rendered.

C) Request apologies/reprimand companies.

D) Handle matters where the service has not been paid for.

E) Attempt to break or assist in voiding contracts.

F) Return deposits on merchandise, apartments etc., when the consumer changes their mind. The only time that refunds must be made by the firm is when your credit is turned down or they cannot provide the service.

G) Handle complaints that have already been resolved by the service being provided or refund etc.

H) Handle complaints where payment where check has been stopped.

I) Handle complaints on rudeness/attitude of an employee or owner of a firm, These complaints must be addressed by the company itself.

J) Pass judgments on prices. Firms have the right to charge whatever they wish for the services or product that they provide.

K) Handle complaints involving used merchandise, [cars](#), etc. Used merchandise is sold on an 'AS IS' basis. If there is a warranty and it does not cover the problem then they are under no obligation to assist you.

L) Handle complaints where the warranty has already expired, unless the problem was promptly reported and was not corrected during the warranty period.

M) Handle complaints on unsatisfactory repair, when the consumer has taken the item to another service company for repair.

N) Handle complaints involving oral promises or oral price quotes. Consumers should get verbal price quotes in writing.

O) Handle complaints involving refunds or exchange of

merchandise. Each firm makes their own policy and cannot be made to change them.

P) Discrimination of any kind. This is a legal matter and would need legal assistance

What the hell is it they do then?

If anyone can figure out what just what the heck it is the BBB does besides misrepresent consumers and taking money from businesses, please let the people at the Rip-off Report know. Please!

I want to personally thank your organization for what you do at the Rip-off Report.com for your support.

Sincerely,

Don Adams Jr.
Atlanta GA