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Report: LAS VEGAS BBB - SYLVIA CAMPBELL

Category: [BBB Better Business Bureau](#)

LAS VEGAS BBB - SYLVIA CAMPBELL SCAM - FALSE CLAIMS BASED ON FALSE PRETENSE - UNACCEPTABLE APPROACH TO BUSINESS Las Vegas Nevada

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Rebuttal Box
Respond to this report!

Are you an owner, employee or ex-employee with either negative or positive information about the company or individual, or can you provide "insider information" on this company?

Victim of this person/company?

Are you also a victim of the same company or individual? Want Justice? File a Rip-off Report, help other consumers to be educated and don't let them get away with it!

LAS VEGAS BBB - SYLVIA CAMPBELL

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2301 Palomino Ln
Las Vegas, Nevada, 89107
U.S.A.

Submitted: 2/22/2008 1:16:07 PM
Modified: 2/22/2008 1:16:00 PM

David w.
Las Vegas, Nevada

The Better Business Bureau in Las Vegas is a complete and total scam.

Sylvia Campbell is being named specifically in this complaint.

We have been [working](#) on a weekly basis to resolve consumer complaints through this office with a point of contact Syvlia Campbell. She has been completely rude and impossible to deal with to have matters resolved with the BBB she represents. The BBB requires businesses to pay for a listing which is ridiculous because whether or not consumers have an issue or complaint to file against a business, this information is displayed for everyone to see, member or not. Browsing through other [complaints](#) against BBB's across the country this doesn't look like a new thing at all. Companies that pay the fee to register as a member typically have satisfactory ratings even with outstanding complaints. Our company refuses to pay a fee to the BBB and therefore we are made the end of claims based on false pretense.

The company has taken every step and jumped through every hoop presented by Sylvia Campbell to resolve the complaints filed against us. Does that mean our company in any shape or form has ignored the complaint claims posted with the BBB. NO!?! In fact, the dealing with the BBB has been on a weekly basis with the SAME PERSON, Sylvia Campbell. The worst part is that Syvlia Campbell has taken this to another level by claiming to the media and press that the business has ignored the complaints listed with the BBB and is therefore an unsatisfactory and potentially bad company to [do](#)

[business](#) with?

Did she forget the weekly phone conversations and continued work to resolve these matters? NO SHE DIDN'T! This has become ludicrous as her words and actions have harmed the potential growth of the company based on her apparent forgetfulness and lack of intelligence to the matter even after WEEKLY work being done to suffice the BBB. She is a liar and a thief after telling us that she could bring our business to a satisfactory rating by paying their fees and registering with the BBB. Sylvia Campbell is not and will never be a customer of our business and therefore cannot legitimately pass judgement against us and stepped out of her daily job requirements to do so against the business. The defamatory comments made by Sylvia about the business are unacceptable and without merit.

Why is this posted here and not against the BBB itself?

If anyone has a complaint against the [Better Business Bureau](#), you can't file it with the Better Business Bureau. THEY ARE NOT A MEMBER OF THEIR OWN ORGANIZATION. The BBB has no authority over businesses and no significant legal influence with state or county authorities. They however market themselves as having that kind of authority. This succeeds to dupe consumers into thinking that their complaints will actually be heard by someone who can or will do something about it. In fact this means NOTHING. Sylvia has made this worse and stepped outside of her daily duties to make false and derogatory claims when she knows good and well that the business has taken every step she has asked to be taken to resolve the matter. This is WRONG. This is UNACCEPTABLE.

THE BBB in Las [Vegas](#) is a scam. Sylvia Campbell is a LIAR.

David
Las Vegas, Nevada
U.S.A.

STOP! ..before you think about using the Better Business Bureau (BBB)... CLICK HERE to see how other consumers were victimized by the BBB's false or misleading information. Don't be fooled! It has been reported, when there are thousands of complaints and other investigations underway by authorities, the BBB has no choice but to finally give an UNsatisfactory rating to a BBB member business that is paying the BBB big membership fees every year. When a business is reported that is NOT a BBB member, BBB files WILL more likely show an UNsatisfactory rating, then reportedly shake down that company to become a member of the BBB. One positive thing about the BBB is, either way, if a business has an unsatisfactory rating with the BBB, you can be sure, the business is bad. But what about all those BBB member businesses that had complaints filed against them? Consumers never get to hear about them. What about the BBB advertising to the public? Is this a false and misleading perception they are giving about "consumer confidence" when dealing with a business? Click here to understand more of what consumers and business alike are saying about the BBB. You decide. ..Remember. The BBB membership is not earned, it's paid for!