

everyone already knows UPS sucks, so why does it even matter?

Title: **Re: UPS Better Business Bureau Reports**

Post by: **Keith** on **December 19, 2007, 03:45:52 am**

Quote from: plot on July 29, 2007, 12:30:58 am

Really now, all the BBB does is tell people if a company sucks. i don't think they have any power beyond that.

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The BBB doesn't even tell that. Its simply a place to register a complaint, when legal action happens (Class Actions) and its determined that a certain class of people are entitled to damages, the BBB is often searched for complaints that meet the requirements. Its a way to go on record as having a complaint.

Title: **Re: UPS Better Business Bureau Reports**

Post by: **fm43** on **January 24, 2009, 02:33:46 pm**

I am seriously thinking of reporting UPS myself. I have never, and I mean ever recieved a package on time. I never use UPS because I know better but sometimes when you shop online the seller ships UPS even when begged not too. Every experience I have had with UPS has been dreadful. Xmas gifts lost, late etc. Drivers putting delivery notices on my door when they don't even have my package with them to deliver, shipping my packages across the US/canada border several times and causing the COD import charges (plus UPS hidden fee's) to be almost 100 dollars. UPS is the worst possible way to get anything anywhere, they are over priced, deliver a horrible service, there is never an assurance that you will even recieve what you ordered/shipped when it's given to UPS (U pick up your own shit) . The lastest dealing I had with them i ordered something online from California and when it got to canada they shipped my package from Calgary, CA back to Redmond (US) and back to calary then back to redmond three times before it reached me and I got charged three times the import charges plus recieved my expensive delicate package nearly destroyed and had to pay the driver 70 dollars due to their incompetance.....that's retarded. This is my 10th time being screwed by UPS from online shopping. >:(I think im going to file a claim with the BBB especially for my two incidents where (with no door bell or knock) they put delivery attempts notices on my door and when I came out to get my package was informed "I don't have it, we are told to do that when the packages are late" by the UPS driver and the lost/damaged packages from every order I have ever placed ::). UPS sucks, we need T-Shirts! I will walk into UPS (not to mail anything god no) just so they can see the shirt.