

<http://groups.msn.com/USBankComplaints/usbankandthebbb.msnw>

Complaints and information about the Better Business Bureau (BBB)

The Better Business Bureau SUCKS, BBB Lied...It's a sham..., BBB a complete joke and a waste of time, Woman with fraud conviction hired by BBB, DON'T TRUST THE BETTER BUSINESS BUREAU, and More...

We filed complaints against **US Bank** with The Better Business Bureau of Middle Tennessee, Nashville. We were assigned a case number and given an agent. **US Bank** refused to respond to our complaint for months.

The BBB claims that a company must "properly and promptly address matters referred to it." But they allowed **US Bank** to delay an answer. Then, after we insisted that the BBB obtain a response from **US Bank**, they received a response about 3 months later. **US Bank** misled saying this matter was under litigation, citing a different case, not answering to our complaints directly against **US Bank** and then chose not to comment. The Better Business Bureau then said "at least you got an answer." That was the end of the BBB participation.

The BBB did not advertise our complaint as unresolved or that it was even filed and as far as we know, they never have, even within the 3 year reporting period. Our complaints remain **unresolved**. Our issue with **US Bank** remains **unsatisfactory**.

It appears that the BBB is violating the consumers with the very practice (mis-leading advertising) that they claim to help resolve.

Better Business Bureau report: [BBB Report on US Bank](#)

Here are some complaints about **US Bank** in the Better Business Bureau Middle Tennessee Area:

US Bank negligence in Nashville, TN: [No Five Star Service Here](#)

US Bank questionable loan terms in Nashville, TN [AJC](#) and [WSMV](#)

US Bank discrimination lawsuit in Nashville, TN: [Brown Watch](#)

US Bank garnishment mistake in Nashville, TN: [US Bank Feedback](#)

US Bank sub-prime lending in Nashville, TN: [US Bancorp Watch](#)

Ex-U.S. Bank employee indicted on theft charge in Nashville for stealing \$107,200 from the bank [Tennessean](#)

The Better Business Bureau also claims that a company "be free from an unusual volume or pattern of complaints and law enforcement action involving its marketplace conduct." It appears that the BBB does not really follow that policy. If they did, we believe that they would be looking into **US Bank** and suspending their membership. We believe that the pattern of complaints and misconduct involving **US Bank** is outrageous.

US Bank's recent "marketplace conduct" involves numerous allegations and complaints: [Complaints and Information about US Bank](#)

And the Lawsuits against **US Bank**? [Here are a few found on the Internet](#)

Apparently, the Better Business Bureau is paid by their members. It appears that the BBB chooses to take the money paid to them from their members and ignore certain consumer complaints. Consumers have been forced to start their own complaint sites or go to other complaint sites to report such conduct. It is believed that the complaints and lawsuits on the Internet are only a fraction of the problems at **US Bank**

US Bank and Norvergence is a good example of what can happen to consumers...

Norvergence... "no valid complaints and they change some contract practices to meet tougher BBB guidelines" [DSL Reports](#)

Better Business Bureau gives Norvergence a satisfactory rating [Connincorp](#)

Complaints about Norvergence dating back to 2003 from employees and consumers when the BBB gave this business a "satisfactory record." Norvergence filed bankruptcy, consumers claimed "scam", class action lawsuits were filed nationwide and US Bancorp is named in a \$24 Million Multi State settlement [Norvergence Complaints](#)

Finally, The BBB was a total waste of our time.

Read what others have to say about the Better Business Bureau:

HOT Woman with fraud conviction hired by Better Business Bureau [SR.Com](#) and [Netscape](#)

Before you trust the Better Business Bureau read this! [The BBB Sucks](#)

The Better Business Bureau sucks. It has failed to fulfill its duty with our customers and has lost sight of its original goal [College At Home](#)

BBB said that there had been no complaints. "they LIED" [Consumer Affairs](#)

HOT An investigative series concerning reports from a newspaper, business owners, and other persons concerning the Better Business Bureau - Consumer Claims BBB a Total Scam [EDU](#)

Better Business Bureau is as bad as many of the scammers they go after [MAZU](#)

HOT BBB links to Enron Corporation: Enron - Publisher Exposes BBB Hypocrisy [NAAS](#)

BBB's and CBBB Continuing lies coverups bribes and intentionally misleading the public Covering up [Rip Off Report](#)

Better Business Bureau or Buyer Better Beware? BBBNationwide Alert! THE FOX GUARDING THE HEN HOUSE [Rip Off Report](#)

We Were Ripped Off BBB Lied!!!! The Better Business Bureau is in Bed with Auto Dealers [Used Car Consumer Alert](#)

You are simply wasting your time to even bother....the Better Business Bureau SUCKS [My Car Sucks](#)

Pro-biz local BBB that sucks [Monkey Filter](#)

BBB Better Business Bureau Consumer Advocate? Think Again! Don't Trust Them! Leaglizied Thieves big ripoff to consumers [Rip Off Report](#)

The Bad - The Better Business Bureau SUCKS [Hanley](#)

The Better Business Bureau: It's Not What You Think! [The Blue Smoked Band](#)

The BBB sucks [Gatago](#)

The BBB Sucks big time. They extort money from the businesses and give false ratings [MWNS](#)

When you're keeping track of publishing scams, one of the odd things you learn is that the Better Business Bureau is no damned use at all. In fact, it's worse than useless [Nielsenhayden](#)

Better Business Bureau Sham: minimal value at best, and possibly zero or negative value [EDP](#)

BBB WILL NOT DO NOTHING FOR YOU EXCEPT PUT YOUR COMPLAINT ON WHOEVER IN A FOLDER AND THAT'S ALL THEY ARE GOOD FOR [My 3 Cents](#)

I found out yrs ago the BBB sucks they really stand behind the business that gives them \$\$\$, why piss off you bread and butter?? [TTORA Forum](#)


What good is Tulsa's Better Business Bureau? I am not going to bother with the Tulsa BBB anymore. It is a joke! [City Data](#)

I finally told "off" the BBB woman that kept calling. She became insulting after I kept turning her down for 2 years [Startupnation](#)

The Better Business Bureau is a joke. It's a company that survives solely based off the companies that it has listed so it is in the best interest of the BBB to make sure that any complaints are washed away [Yahoo Answers](#)

BBB--what a joke ... the BBB couldnt' care less [Counselnet](#)

Trilegiant charged illegally my account and refuse to take responsibility Norwalk Connecticut *UPDATE ..The BBB did absolutely nothing for me [Rip Off Report](#)

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