



Kim
Los Angeles, California
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Consumer Comment

Who's in bed with the BBB?

I filed a complaint against a contractor with the BBB. The BBB contacted the contractor, listened to his side of the story and decided without ever speaking to me, or looking at the evidence I offered them, that the contractor was 'innocent'.

The BBB is the most ridiculous agency out there that professes to work for the consumer. Give me a break. If they had done their homework, they would have seen the slime ball was crooked. In fact, the contractor has 7 citations against him for contract fraud with the local state contractors board.

The BBB is bed with the bad guys, all for a buck. Guess the BBB promised the dirtbag they protect him at all costs if he'd pay them off.

Don't bother with the BBB. If you want a solution, or file a complaint, go to the right agency, and fight for your rights as a consumer.

The BBB is simply a joke!



Doug
Dalton, Ohio
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Consumer Comment

BBB just another business who milks off the rest

I am part owner of a company who was a BBB member for several years, our company has been in business for over 50 years, and has a good reputation in the area, and community. Because of changes to my franchise, and their biased rating system based on how much money a business pays them to get a good rating, we opted for BBB membership 10 years ago.

In the 10 years of our membership, did we see any benefits of our membership?

Emphatically No!