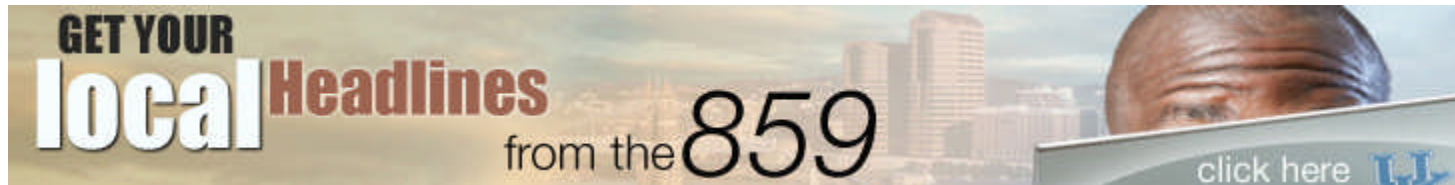


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## BBB promises 'systemwide changes'

## Covington, KY

**39°** Partly cloudy  
Full Forecast

- Aissen's Forecast: Chilly weekend

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Posted: 11/18/2010



By: Hagit Limor

CINCINNATI - The Better Business Bureau is changing its ways, one week after an investigation by the I-Team and ABC News that questioned the BBB's grading system.

Earlier this week the I-Team told you the Bureau's top national committee met to talk about our story.

On Thursday, the group's president announced what they decided to do.

This is a giant step for the council of Better Business Bureaus, which represents BBB's across the country, including the one in Cincinnati.

In a release the BBB posted on its website on Thursday, the group's president and CEO said by next week, the grading system won't give extra points to businesses, just for buying a membership.



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Our investigation showed only members could get an "A+" from the BBB. Nonmembers, like Cincinnati's Ron Wood Photography, got an "F" for one complaint in many years.

Now, the BBB is hiring an independent third party to review how it accredits businesses, and promises "system-wide" changes "as soon as possible."

The BBB said it's taking these steps to "eliminate any attempts to question BBB's fairness."

Critics said they'll wait to see the new system before judging whether it does a better job. They said BBB's don't have the staffing to verify information about every business in their area.

Many consumers count on the BBB to fight for them over disagreements with businesses.

For more information, [click here](#).

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It could be the Mexican remake of the "The Full Monty" - just swap the out-of-work British steel workers from the 1997 hit movie for curvy Latina flight attendants.



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A Reading High School graduate finds himself behind bars and miles away from his family after a minor traffic accident in Springdale.

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New security measures are a major focus at our nation's airports as Thanksgiving travelers take to the skies for the holiday.

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### Rally to free Bernard Pastor

Supporters from Cincinnati, Columbus, and Cleveland head to Morrow County jail to rally for Bernard Pastor and other potential deportees.



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Butler County has announced plans to increase their Sales Tax rate.

### Butler Co. drops Tax increase plan

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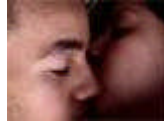
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