

**Better Business Bureau - Play**

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**CBS 2: New York** — HARTFORD, Conn. (AP) – Connecticut’s attorney general is pushing the Better Business Bureau to stop what he calls a pay-to-play system that rates BBB members better than nonmembers. ~ Richard Blumenthal’s office says he sent a letter Friday to the BBB’s national office in Virginia outlining his concerns. The rating methods are also the focus of an unrelated Connecticut lawsuit and an ABC News investigation airing Friday. ~ Blumenthal, a U.S. Senator-elect, says the BBB should stop linking ratings to membership or fully disclose its rating methods to consumers. ~ BBB spokeswoman Alison Southwick said Friday they disagree with the characterization of the rating system and how its methods are disclosed, but are working with Blumenthal on the concerns. ~ (Copyright 2010 by The Associated Press. All Rights Reserved.)

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**KGO - ABC7 Bay Area** — The Better Business Bureau is being accused of a pay-to-play system that rates BBB members better than nonmembers.

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**New York Magazine: NYC** — A group of businessmen set out to prove that the Better Business Bureau, a prominent consumer watchdog group, runs a pay-to-play scheme by rewarding businesses that ...[More](#)



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<http://bit.ly/azGDqL>

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<http://tinyurl.com/2dtq9ak>

**star** "BBB, Pay for Grade?" ABC News investigation airing tonight on 20/20 <http://bit.ly/b797Xd>

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# Blue-Chip Boston Brands Baffled By Bad BBB Ratings

http://www.thebostonchannel.com/news/25761920/detail.html

**WCVB ABC 5: Local** — Team 5 Investigates discovered Better Business Bureau ratings for local businesses vary dramatically despite having records with only one or two complaints.

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