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TicketNetwork sues Conn. Better Business Bureau

Published: 10:42 a.m., Thursday, September 9, 2010

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VERNON (AP) -- Ticket resale site TicketNetwork Inc. said Wednesday it has sued Connecticut [Better Business Bureau](#) Inc., accusing it of deceptive business ratings.

In a lawsuit filed in Rockville Superior Court, TicketNetwork said BBB operates a "pay to play" ratings system that favors businesses that pay fees for membership, and receive ratings superior to businesses that do not pay to join.

Howard Schwartz, a spokesman for BBB, says the accusation is not true. He says many businesses that have an A rating are non-accredited businesses.

He says even a recently accredited company that has not been in business long may not qualify for an A until it establishes a reputation, which could take a year or two.

TicketNetwork wants BBB to halt its practice and pay the costs of its lawsuit.



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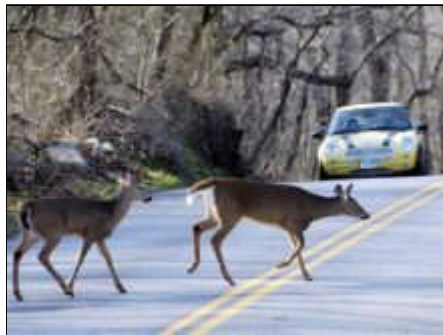
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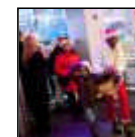
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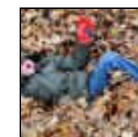
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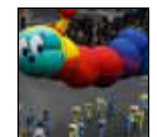
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Americans shop on Black Friday



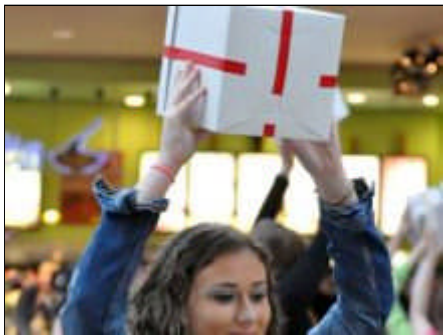
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To hunt or not to hunt?

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Conn. panel to begin compiling recommendations 06:30 a.m.

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Conn. high court to hear immigrant benefits case 06:29 a.m.

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