

AFFIDAVIT OF LORI LEAVENWORTH

STATE OF GEORGIA)
) ss.
COUNTY OF COBB)

LORI LEAVENWORTH AKA “Lori”, being first duly sworn upon her oath, deposes and says as follows:

1. I am over the age of 21, am competent to execute this Affidavit, and currently reside in the State of Georgia.
2. I am making these statements of my own free will.
3. I work for Mechanic’s Heating & Air Conditioning, LLC as a service technician.
4. I am familiar with the customer Ms. Karen Perkins located at 5065 Meadow Lane, in Marietta, GA 30068.
5. I am the service technician who went to Ms. Karen Perkins’ home as outlined on my invoice number 92302.
6. The events of this job was memorialized by me on invoice number 92302 on June 18, 2007.
7. I came out to Ms. Karen Perkins’ residence at her request for service.
8. Upon arrival I had a consultation with Ms. Karen Perkins.
9. I had Ms. Karen Perkins sign line number 1 of my invoice number 92302 to obtain her acceptance of our terms of service, and to have her authorize me to check her unit for the listed “*Additional Charges*” of \$29.95.
10. I performed a diagnostic check of the unit.
11. My diagnostic check found the “*unit outside not coming on*”.
12. This information was noted by me on my invoice number 92302.
13. As noted on my invoice number 92302, I explained to Ms. Karen Perkins that I would recommend performing a “*trouble shoot*” service at the additional rate of “*\$85.00 per 1/2 hour minimum of (1) charge*”.
14. This information was noted by me on my invoice number 92302.
15. Ms. Karen Perkins authorized me to perform the “*trouble shoot*” service for the additional price of “*\$85.00 per 1/2 hour minimum of (1) charge*”.
16. Ms. Karen Perkins initialed under line number 1 and above the “*Additional Charges*” space on my invoice number 92302 with her initials “*KRP*” authorizing the additional price of “*\$85.00 per 1/2 hour minimum of (1) charge*”.
17. I then performed the “*trouble shoot*” service.
18. I found the transformer was “*not functioning properly*” by “*not allowing voltage to reach other components*”.
19. This information was noted by me on my invoice number 92302.
20. I found the “*contactor on condenser not functioning properly*”.
21. This information was noted by me on my invoice number 92302.
22. I found the “*blower relay*” not functioning.

23. This information was noted by me on my invoice number 92302.
24. I quoted Ms. Karen Perkins the “*Additional Charges*” of \$175.00 for the in-warranty (manufacturers’) contactor replacement service, \$225.00 for the in-warranty (manufacturers’) transformer replacement service, and \$175.00 for the in-warranty (manufacturers’) blower relay replacement service.
25. I discussed payment options with Ms. Karen Perkins.
26. Ms. Karen Perkins wanted me to come back on Wednesday, June 20, 2007 to complete the services because she did not have enough money at the time of my visit for payment, in full, upon completion.
27. Ms. Karen Perkins initialed under line number 1 and above the “*Additional Charges*” space on my invoice number 92302 with her initials “*KRP*” two more additional times to authorize the “*Additional Charges*” of \$400.00 (\$175.00 for the in-warranty (manufacturers’) contactor replacement service and \$225.00 for the in-warranty (manufacturers’) transformer replacement service) and \$175.00 (\$175.00 for the in-warranty (manufacturers’) blower relay replacement service).
28. Ms. Karen Perkins even signed my invoice number 92302 on the “body” of my invoice two additional and separate times, authorizing me to perform these services and agreeing to pay for all of the additional charges.
29. As reflected on my invoice number 92302, Ms. Karen Perkins wrote me a check for \$372.00 which constituted payment of my completed “*trouble shoot*” services of \$170.00 plus the non-refundable deposit of \$202.00 for the additional services to be completed on Wednesday, June 20, 2007 (\$372.00 paid minus my completed “*trouble shoot*” service of \$170.00).
30. The balance due was \$373.00.
31. This information was noted by me on my invoice number 92302.
32. At the request of Ms. Karen Perkins, I scheduled her a return appointment for Wednesday, June 20, 2007 to complete the services.
33. This information was noted by me on my invoice number 92302.
34. Ms. Karen Perkins signed line number 2 of my invoice number 92302 agreeing to our additional terms of service.
35. On Wednesday, June 20, 2007, I went to our supply house to pick up the needed parts to perform the services.
36. After my acquisition of the parts, the office called me and informed me this customer had canceled this service.
37. I spent approximately a total of 3.5 hours working in conjunction with Ms. Karen Perkins, to remedy and address her air conditioning repair needs.

Further affiant sayeth not.

LORI LEAVENWORTH

Subscribe and Sworn before me on this 22nd day of June 2007.

Notary